Privacy Policy

Last Updated: 10/10/2023

NZCHE is committed to protecting the privacy and security of personal information in the context of our online learning platform. This Privacy Policy outlines how we collect, use, disclose, and protect the personal information of students and users participating in our online learning programs.

Information We Collect:
- Personal Information:
  - We collect personal information such as names, email addresses, and student identification numbers during the registration process.
- Usage Data:
  - We gather data related to the use of our online learning platform, including login times, course participation, and assessment performance.
- Device and Browser Information:
  - We may collect information about the devices and browsers used to access our online learning platform, including IP addresses, operating systems, and browser types.

How We Use Your Information:
- Facilitating Online Learning:
  - Personal information is used to create and manage user accounts, enroll students in courses, and track progress.
- Communication:
  - We may use email addresses to send important updates, announcements, and information related to courses or school activities.
- Improving User Experience:
  - Usage data helps us understand how users interact with our platform, allowing us to enhance the user experience and optimize our courses.

Information Sharing:
- Internal Sharing:
  - Personal information is shared with relevant school personnel for educational and administrative purposes.
- Third-Party Service Providers:
  - We may engage third-party service providers to assist with technical support, data analysis, and other services. These providers are bound by confidentiality agreements and are only authorized to use data for specified purposes.

Data Security:
- Secure Transmission:
  - We employ industry-standard encryption protocols to protect the transmission of sensitive information.
- Access Controls:
  - Access to personal information is restricted to authorized personnel and is protected by access controls and passwords.

Your Choices:
- Opting Out:
  - Users have the option to opt out of non-essential communications.
- Updating Information:
  - Users can update their personal information by contacting the school's administration.

Changes to this Privacy Policy:
We reserve the right to update this Privacy Policy to reflect changes in our practices. We will notify users of any material changes through the online learning platform or other means.

Contact Information:
If you have questions or concerns about this Privacy Policy, please contact:
NZCHE
privacy@nzche.ac.nz

By using our online learning platform, you agree to the terms outlined in this Privacy Policy.